



# KATHY WU

SOFTWARE ENGINEER

## ABOUT

I am a creative and innovative full-stack web developer, passionate about designing unique products making an impact on the world we live in and helping the people within it.

## CONTACT

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 [www.kathyswu.com](http://www.kathyswu.com)

 [github.com/kathyswu](https://github.com/kathyswu)

 [linkedin.com/in/wu-kathy](https://linkedin.com/in/wu-kathy)

## PROGRAMMING SKILLS

JavaScript  
Python  
C#  
React  
EJS  
Django  
Express  
Node.js  
MongoDB  
PostgreSQL  
jQuery  
TypeScript  
HTML  
CSS  
Sass

## PERSONAL SKILLS

Creative and open-minded  
Reliable and professional  
Fast-Learner  
Adaptable and flexible  
Collaborative Team Player

## EDUCATION

SOFTWARE ENGINEERING IMMERSIVE  
General Assembly, San Francisco | 2021

BACHELOR OF COMMERCE, MAJOR IN MANAGEMENT  
University of Toronto, St. George Canada | 2015 - 2019

## PROJECTS

- Twitter Clone - reverse engineer of Twitter, MEN stack
- Exploria - an art travel community website, Django SQL stack
- Quizzr - a quiz/trivia game full-stack application, MERN Stack

## WORK EXPERIENCE

### IT SPECIALIST

Diamondwood Properties, Contract | May - September 2021

- Provided technical assistance to manager, accountant, and CEO
- Converted 5000+ paper files into an electronic filing system
- Set up NAS for file-sharing in office or remotely by cloud services

### GUEST EXPERIENCE REPRESENTATIVE

Oxford Properties, Part-Time | November - September 2021

- Responded to 50+ customer inquiries daily
- Sold a weekly average of \$15,000 gift cards
- Trained new employees on POS system, lost & found, and daily reconciliation

### CLIENT SOLUTIONS FINANCIAL SERVICES REPRESENTATIVE

CIBC, Full-Time | October - May 2020

- Responded to 70+ customer inquiries daily in telephone banking
- Incorporated sales of products such as Mortgages, Loans, TFSA
- Troubleshooted online, ATM, and mobile banking for clients
- Met performance goals with an average handle time (AHT) of 2.66 on requests

## LANGUAGES

Fluent: Mandarin | Proficient: French | Beginner: Japanese & Korean